

#### ELEVATE YOUR CAREER WITH EXPERT GUIDANCE: ACE THE SEARCH COMMITTEE INTERVIEW & LEADERSHIP PANEL DISCUSSION

Presented by David S. Martin Founder & CEO of Sterling Martin Associates

# STERLING MARTIN

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WASHINGTON, DC | CHICAGO, IL | NEW YORK, NY | ORANGE COUNTY, CA | PORTLAND, OR



#### Moderator



DAVID S. MARTIN Founder & CEO Sterling Martin Associates

### - MEET TODAY'S PANELISTS -





JULIA BOYD, CAE Executive Director Atlanta Press Club

DALE BROWN, CAE President & CEO Financial Services Institute



#### MONICA SMITH, CMP, CASE, CDME

President & CEO Southeast Tourism Society



#### NIEL DAWSON, MS

Executive Director Independent Electrical Contractors Atlanta & Georgia Chapters



### **Key Takeaways**

- Improve prospects for landing your next CEO job.
- Top interviewing mistakes to avoid.
- Understand behavioral interview questions.
- Preparing for the first and second round of interviews.
- Suggested do's and don'ts.

Then...

• Hear from accomplished Presidents, CEOs & Executive Directors







# **The Setting & Starting Out Strong**

It's not only your experience and knowledge. It's your ability to convey that experience and knowledge.

- Body language and your "presentation".
- Probably in a large conference room. Project your voice.
- Smile early. Not 45 minutes into the interview. Good eye contact.
- Posture. Sitting forward. Arms on table. Hands in steeple position.
- Be well prepared.
  - Study the materials provided by the search firm.
  - Review the organization's website.
  - Looking at any other materials you can find.
  - Review bios of Search Committee members, LinkedIn, etc.

DO's

- Keep the opening statement concise (2-3 minutes).
- Tell them:
- Why Am I Here Today?
- Something about yourself:
  - Management philosophy
  - Books on leadership you have read
  - Something you are known for
  - Personal story that relates to the mission
- $\circ$  How your experience aligns with what they are looking for.



### **10 Approaches to Answering Questions**

- 1. Don't ramble
- 2. Limit "buzz words" and clichés. Avoid acronyms.
- 3. Repetition of words, "strategic", "data driven", "listening", but don't over do it.
- 4. Examples. Examples. Examples. Tell a story.
- 5. Use "we" instead of "I."
- 6. Avoid politics and religion. Don't curse.
- 7. Avoid fillers such as "Uh," "Um," and "You know."
- 8. Don't trail off in responses.
- 9. Energy. Crisp responses.
- 10. Modulate tone, volume of voice. Use silence. Pauses.



## Behavioral Interviewing Situation. Action. Result.

- Think Situation, Action, and Result achieved.
  - Example: Can you tell us about a time (key that you are about to be asked a behavioral question) when you had to assume leadership of a staff that was already in place? What was the situation? What actions did you take? What was the <u>outcome</u>?
- Stay focused and think of your initial response as being a *headline* or *sound bite* crisp and to the point. Then, back up your initial response with more detail and specific examples. Example: Budget/Finance "I'd rank myself an 8 out of 10"
- Review the position description to get clues on potential interview questions.



# "Do you have questions for us?"



### DO:

- Have some high-level questions at the ready five is good.
- Ask questions that display the depth of your research and knowledge. "I noticed in your bylaws you put 5% of revenues into reserves."
- Have your questions written down so you look prepared. Legal pad or leather portfolio. Not a fan of tablet.

### DON'T:

- Take copious notes while they are answering your questions listen instead and make a note to the file after the interview is over.
- Get into the weeds too much. Don't ask <u>anything</u> that you should already know from your own research.
- Bring up salary, bonuses or benefits.



# 8 Domains of the Certified Association Executive (CAE)

Good for self evaluation and reflection. You will probably be asked questions on these topics:

- Governance
- Executive Leadership
- Organizational Strategy
- Operations

- Business Development
- Member and Stakeholder Engagement and Management
- Advocacy
- Marketing and Communications





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